

**SHB 2197** - H AMD TO H AMD (H-5271.1) **1377**

By Representative Kagi

1 On page 1 of the striking amendment, strike all material after  
2 line 2 and insert the following:

3

4 "NEW SECTION. **Sec. 1.** The department of social and health  
5 services was established with the stated purpose of integrating and  
6 coordinating the provision of care for vulnerable individuals. The  
7 legislature finds that the department of social and health services  
8 has, over time, become more segmented and compartmentalized than is  
9 ideal. While the different branches of the agency serve many of the  
10 same clients, the client's needs are not always be addressed in a  
11 coordinated and comprehensive manner.

12 In 2009, the legislature enacted second substitute house bill 2106  
13 to implement performance-based contracts and redesign the delivery of  
14 child welfare services within the children's administration of the  
15 department. The secretary has begun an effort to realign the  
16 department in a more integrated structure intended to break down  
17 barriers between programs, decrease costs, and increase productivity  
18 in the delivery of services. The results of the secretary's  
19 initiative are expected to improve services to clients through: better  
20 organization of the talents of the agency's employees and other  
21 resources; increased collaboration within the agency; and expansion of  
22 partnerships with local communities and private service providers.

23 The legislature finds that the department must continue with this  
24 new direction to restructure itself according to its mission, and to  
25 realign delivery of services according to a core set of values common  
26 across all of its programs and administrations.

27

1        NEW SECTION. Sec. 2. A new section is added to chapter 43.20A RCW  
2 to read as follows:

3        (1) The secretary shall submit a report to the legislature by  
4 December 1, 2011, on the department's progress toward realigning its  
5 model for delivering services to its clients. The report shall  
6 address the following topics:

7        (a) The methods for improving the integration of different  
8 programs and administrations within the department that provide  
9 services to children and their families;

10        (b) The elimination of administrative redundancies and reduction  
11 in layers of management that impede the efficient delivery of services  
12 to clients;

13        (c) The outcome measures that the department will use to evaluate  
14 the effectiveness of performance under the integrated administrative  
15 model; and

16        (d) The protocols that the department has implemented to improve  
17 the communication and coordination among various programs and  
18 administrations within the department to deliver client-focused  
19 services that will effectively address families' needs."

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**EFFECT:** Removes the provisions of the striking amendment that  
rename and restructure the Department of Social and Health  
Services (DSHS) and create three new agencies.

States the Legislature's finding that DSHS continue its  
agency-wide restructuring and realignment efforts to integrate the  
different programs and administrations within the agency.

Directs the Secretary of DSHS to report to the Legislature  
by December 1, 2011, regarding DSHS's progress for realigning its  
service delivery model. Requires the report to address: (1) The  
methods used to improve the integration of programs and  
administration within DSHS; (2) the elimination of administrative  
redundancies and layers of management; (3) the outcome measures  
that DSHS will use to evaluate the effectiveness of performance  
under the integrated model; and (4) the protocols used for  
improving communication and coordination among the various  
programs and administrations.

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